

Consolidated Contact Info and New Core Option

Consolidated Contact Info:

Masonite Architectural Wood Doors has established new email addresses for quotes, ordering and customer service inquiries. Utilizing the following email addresses will result in the quickest response and ensure your request is in queue:

- Quote.wooddoors@masonitearch.com
- Order.wooddoors@masonitearch.com
- Customerservice.wooddoors@masonitearch.com

Although you can continue to use a direct contact's email address, the consolidated customer service email is automatically routed to the correct contact and will ensure receipt if someone is out of the office. Masonite Architectural Wood Doors will no longer be accepting orders via fax.

New Core Option:

Response Engineered Core (REC) is now available for specific 45 minute fire rated flush wood doors. This core will replace the agrifiber core option when blocking is required. This change will happen internally with no need for any notes or adjustments in how you order your doors. The associated technical page in the Masonite Architectural Wood Door Technical Manual has been updated accordingly.

If you have any questions, please contact your Masonite Architectural Wood Doors Customer Service Professional or your local Masonite Architectural Door Security Solutions Representative.